

Project Overview

Whether you are embarking on a brand new GRC journey or looking to mature your existing program, this service will generate the most successful plan to achieve your business objectives using RSA's Archer suite of software. Our Roadmap delivers the optimal deployment approach, the levels of effort and timelines to deploy your company's specific Archer use-cases while ensuring long term scalability and adaptability.

Additionally, should you have an existing implementation of Archer from which you plan to build, we will perform a Current State Evaluation and determine if the inherent benefits of Archer are being exercised. We will inventory software, identify untapped potential in meeting your unique objectives and provide a path to maximize your investment.

Project Scope

Archer Experts will collaborate with Customer staff, at the Customer's location as well as on Archer Experts premises to deliver the Archer Strategic Roadmap outlining the key capabilities of RSA Archer that fill gaps between a company's current state and their desired state. Archer Experts will facilitate up to two weeks of on-site interviews with defined project stakeholders to understand and document Archer goals and objectives as they relate to the implementation and maintenance of their RSA Archer solutions.

Archer Experts' involvement in this project will include delivery of the activities outlined below:

- ◆ Conduct a kickoff call, schedule logistics, workshops and interviews.
- ◆ Partner with the Customer to identify GRC process owners to be included in Discovery Sessions.
- ◆ Facilitate interviews with defined project stakeholders to understand and document Enterprise GRC goals and objectives as they relate to the implementation of Archer solutions.
- ◆ Assist the Customer in creating a governance structure tailored to the organization with representation from all involved discipline areas to provide appropriate oversight and decision-making functions.
- ◆ Document a governance charter that includes governance committee purpose, procedures, roles, and responsibilities.
- ◆ Demonstrate RSA Archer out-of-the-box use cases, review as-is processes and plot 'to-be' processes and goals.
- ◆ Analyze process cross-dependencies and develop a high-level solution architecture.
- ◆ Define and document an Archer Strategic Roadmap outlining Archer Experts' recommendations for implementing best of breed Enterprise GRC capabilities leveraging Archer solutions. The roadmap will consider the specific timelines as communicated by each of the groups interviewed relative to the implementation of solutions for which they are responsible.

The Archer Strategy Roadmap document will include:

- ◆ GRC program best practices and recommendations for the Customer specific Archer ecosystem including program governance, platform administration and maintenance, stakeholder identification and configuration best practices. Partner with Customer to identify GRC process owners to be included in Discovery Sessions.
- ◆ A Phased Implementation Plan based on Customer requirements, readiness and complexity.

DELIVERABLES

The following deliverables are provided in connection with this Service:

- ◆ Kick-off Meeting - Provides a project overview, outlines the delivery approach, establishes timelines and establishes key project stakeholders and a Customer Project Manager.
- ◆ Schedule Logistics, Workshops and Interviews.
- ◆ A Solution Architecture that provides a graphical depiction of proposed solutions and their relationships to one another at a high level.
- ◆ A Phased Implementation Plan that provides an estimated schedule based on the priorities identified during the interview process.
- ◆ An Archer Strategy Roadmap Document.
- ◆ Current State Evaluation of RSA Archer solutions and areas of opportunity to improve use.
- ◆ Roadmap Presentation that provides an executive summary of the Roadmap Document.

ARCHER EXPERTS RESOURCING

Archer Experts provides appropriate personnel to perform the Services specified in the "Project Scope" section. Only senior level Archer specialists will participate in the project. Some or all services may be delivered remotely.

CUSTOMER RESPONSIBILITIES

- ◆ Provide at least one (1) technical contact with system administration responsibilities and appropriate system/information access privileges.
- ◆ Identify an Executive Sponsor to facilitate staff cooperation and provide an executive liaison to Archer Experts.
- ◆ Reviewing and agreeing on engagement objectives.
- ◆ Ensure that all environment and operational requirements are met prior to commencement of the Services.
- ◆ Provide access to the Customer's systems and networks as necessary to perform the Services during Archer Experts' normal business hours, or at mutually agreed times.
- ◆ Assume all responsibility for network connectivity, performance, and configuration issues.
- ◆ Verify that the work site is prepared to perform the engagement services.
- ◆ Respond in a timely fashion to questions posed by Archer Experts regarding the project.
- ◆ Provide documents/diagrams detailing the existing specifications and architecture in a timely manner.
- ◆ Complete all planning and scheduling activities required by customer.
- ◆ Provide remote access capability (e.g., VPN access) into Customer's environment to facilitate efficient off-site support by the Archer Experts Consultants and/or remote work.

SCHEDULE OF SERVICES

The anticipated Service start date is within thirty (30) days or a mutually-agreed-upon start date after receipt and approval by Archer Experts of the Customer's purchase order for this Service.

- ◆ Subject to the Customer satisfying the "Customer Responsibilities" specified above, Archer Experts estimates that it will complete the Services within forty-five (45) days after the actual service start date.
- ◆ Unless otherwise specified or agreed by Archer Experts, the Services are performed on consecutive days.

PROJECT SCOPE CHANGES

Any additions or changes to the project scope must be mutually agreed upon by Archer Experts and the Customer in a separate Archer Experts Statement of Work detailing the proposed changes, the impact of the proposed change on pricing and schedule, and other relevant terms. Such changes include, but are not limited to:

- ◆ Modification of the Customer's application software.
- ◆ Prolonged service duration

FIXED BID SERVICE FEE AND INVOICING SCHEDULE

- ◆ The Services described in this Data Sheet are delivered during Archer Experts' normal business hours (M-F, excluding Archer Experts/local holidays).
- ◆ Invoices are issued upon Archer Experts' receipt and approval of the Customer's purchase order.
- ◆ The Customer will provide a new or amended purchase order and shall pay additional amounts related to (i) performance of services outside Archer Experts' normal business hours or consecutive days, and (ii) reimbursement of travel-related expenses beyond the two (2) trips included in the service.
- ◆ The Customer shall have twelve (12) months from the date of Archer Experts' invoice to use the Services described herein ("Service Period"). The Services shall automatically expire on the last day of the Service Period. Under no circumstances shall the Customer be entitled to a credit or refund of any unused portion of the Services.

For more information contact:



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